SOFTWARE LICENSE AGREEMENT OF

Soraco Technologies Inc. for

QUICK LICENSE MANAGER

Revisions:

October 12, 2022:
Added statement clarifying that a subscription cannot be converted into a perpetual license.

September 16, 2022:
Added statement clarifying that the maintenance cannot be purchased retroactively.

July 31, 2023:
Added statement clarifying the end of service support policy.

November 14, 2025
Added statement clarifying backup rules for a Soraco Hosted License Server.

July 15, 2026
Added statement clarifying the QLM Portal Licensing Terms.

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5. Once you have purchased one license of the Software, you may not download an evaluation version for the purpose of development, testing or normal use on another system. If you need to install the Software on another system, you must purchase an additional license.

6. Each license of Quick License Manager Professional or Enterprise entitles you to install a single copy of the Quick License Manager License Server on a single web server.

7. You need to purchase a full license of Quick License Manager Professional or Enterprise for every installation of the Quick License Manager License Server.

8. Every developer that uses the QLM API requires a QLM Express, Professional or Enterprise license, depending on the API that is being used. Each license is bound to a single computer and user.

9. Every developer that uses the QLM REST API (HTTP methods) requires a QLM Enterprise license.

10. A QLM Enterprise license is required per developer or Administrator if you are using one or more of the following QLM features: protecting non-Windows applications, QLM Analytics, QLM Concurrent/Floating licensing.

11. Every administrator that uses the QLM Management Console requires a QLM Express, Professional or Enterprise license, depending on the features being accessed. Each license is bound to a single computer and user.

RESTRICTIONS ON USE AND TRANSFER

12. You may not distribute the Quick License Manager License Server or the Quick License Manager client with your application. The Quick License Manager License Server can be hosted at an ISP or within your organization but cannot be distributed.

13. If you install Quick License Manager on a system such as a Terminal Server or a Citrix Server and multiple users remote connect to that system, then you need to purchase 1 license for each user that remote connects.

14. If you install Quick License Manager on a single computer, be it a physical machine or a virtual machine, and multiple users login to the that system, only one user is allowed to use Quick License Manager at a time.

15. You may not install Quick License Manager on a virtual machine, clone the virtual machine and then use Quick License Manager on the cloned virtual machine at the same time as the original virtual machine.

16. You may not distribute or transfer your registration code or transfer the rights given by the registration code.

17. You may not rent or lease the Software or otherwise transfer or assign the right to use the Software.

18. You may not reverse engineer, decompile, or disassemble the Software.

19. You may not, under any circumstance, use the Software to produce any Software that competes directly or indirectly with the Software.

20. You may not, under any circumstance, use the QLM API to produce Software, for internal or external use, for the purpose of generating license keys, except if the license keys are solely for applications developed by your company.

21. If you use the QLM Express API to generate license keys for the purpose of distributing these keys to multiple end users, each computer that generates license keys requires a full license of QLM Express.

22. If you use the QLM Professional API to generate license keys for the purpose of distributing these keys to multiple end users, each computer that generates license keys requires a full license of QLM Professional.

23. If you use the QLM Enterprise API to generate license keys for the purpose of distributing these keys to multiple end users, each computer that generates license keys requires a full license of QLM Enterprise.

24. You may make printed copies of the written materials accompanying Software provided that they are used only by users bound by this license.

25. If you have purchased one or more licenses, you may install the Quick License Manager redistributable DLLs on a build machine, strictly to building your application.

26. You may not use a trial version of QLM to generate license keys that will be distributed to customers. The trial version of QLM can only be used for evaluation purposes.

27. If you have purchased the QLM License Server Hosting service, you can create up to 100 new license keys per day, on average. Occasional spikes are tolerated. The database size is limited to 2 Gb. Additionally, you are not allowed to create timer-based events that communicate with the License Server at a high frequency. Communication with the License Server should typically occur at application startup and during license activation. Any other timer-based communication should not be triggered more than once per day, per client. Additionally, you do not need to perform QLM backups (from the QLM Management Console / Backup tab) of your Soraco hosted license server as we already backup your data. If you enable backups of your Soraco hosted server, you should not perform more than 1 backup per day. If LICENSOR deems your usage abusive, you will be contacted and given the opportunity to address the situation. In the event that the abuse is not resolved in a period of 30 days, LICENSOR reserves the right to stop the service following a 30-day notice period to give you time to setup your own License Server, hosted on your own server. LICENSOR will setup a redirect for a period of 1 year, free of charge, to redirect your existing users to your new License Server.

28. If your product is an SDK rather than an application, you must purchase the QLM SDK Protection add-on which entitles you to protect your SDK with QLM. The QLM SDK Protection is an add-on to QLM Pro or QLM Enterprise. You must first purchase the required number of licenses of QLM Pro or QLM Enterprise in order to purchase QLM SDK Protection.

29. The QLM SDK Protection license is a subscription license. In order to use this license, you must have an active subscription. If your subscription is not renewed, you can no longer use the QLM SDK Protection license in any of your existing or new products.

30. You may transfer a QLM license from one system / user to another up to 4 times per year for valid reasons such as a developer leaving an organization, a computer being decommissioned, etc. You may not transfer the license back and forth between users and/or computers on a regular basis. The QLM license is a system / user locked license. It is not a floating license. If multiple users need to use QLM on a regular basis, each user requires his / her own license. If a single user needs to use QLM on multiple computers, a license is required for each computer.

31. If you have purchased a subscription of QLM Professional or QLM Enterprise, you cannot convert this subscription into a perpetual license. To acquire a perpetual license instead of a subscription, you can cancel your subscription and purchase a perpetual license at full price. No credit is given for canceled subscriptions prior to the end of the subscription term.

32. The QLM Portal is licensed per user. Each user that logs in to the Portal requires a QLM Portal User License. You cannot purchase a single license, create a single user account and share that user account with multiple people.

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SOFTWARE MAINTENANCE, UPDATES AND MONTHLY SUBSCRIPTION

35. If you have not purchased the Yearly Maintenance Plan, LICENSOR will provide for a period of 90 days after the license purchase, email support during normal business hours, 5 days per week. LICENSOR will also provide free minor upgrades of the software.
36. If you have purchased the Yearly Maintenance Plan, LICENSOR will provide for a period of 1 year after the license purchase, email support during normal business hours, 5 days per week. LICENSOR will also provide free major upgrades of the software released during the duration of the Yearly Maintenance Plan.
37. If you have purchased a monthly subscription of QLM Pro, Doc, or Enterprise, you are entitled to use QLM and its API while the subscription is active. If you do not renew the subscription, you are not authorized to continue using QLM and the QLM API in any context.
38. If you are self-hosting the QLM License Server and if you have purchased the Yearly Maintenance Plan, Licensor will provide regular technical support for the installation of a single self-hosted License Server regardless of the number of licenses that you purchased, for up to 30 days from the purchase date. To receive technical support for additional installations of the License Server, for upgrades of the License Server or for installation of the License Server after the 30-day period, you may purchase individual support incidents. We do not provide technical support for issues related to self-hosted license servers. If you require assistance with your self-hosted license server, you must purchase a support incident.
39. The Yearly Maintenance Plan must be purchased at the same time or within 30 days of the associated license purchase.
40. LICENSOR will provide support for a specific version of QLM for up to 5 years from its purchase date.

RETURN AND REFUND POLICY

41. Licensor offers you a 30-day trial for the purpose of evaluation.

42. Once a purchase is made of a perpetual license product, and under no circumstance, will licensor issue a full or partial refund, should you decide for any reason whatsoever, to stop using the product.

43. Once a purchase is made of a subscription-based product, a partial pro-rated refund can be issued if you decide to stop using the product 30 days following purchase. for some services that require an initial setup by licensor, a setup fee will be deducted from the refund. beyond 30 days, licensor will not issue any refund, in full or in partial, and under no circumstance, should you decide for any reason whatsoever, to stop using the service.

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REVISIONS

Revision: July 26,2020
Updates to items: 8, 11. Clarified that licenses are bound to a single computer.

Revision: December 29,2021
Added HubSpot.Net License Agreement.